

# 10 Questions

## Every Small Business Must Ask Their MSP

In the dynamic business landscape of Orlando, technology is not just a support pillar; it's the foundation of your success. However, entrusting this critical aspect to someone because they're "tech-savvy" is a gamble. Your business deserves expert care, a role that C Solutions IT is dedicated to fulfilling with precision, empathy, and unparalleled expertise.

**As you evaluate your IT health, here are 10 crucial questions to pose at your next review with your current Managed Service Provider (MSP):**

- 1 • "How recent was our last successful data backup, and where is it stored?"
- 2 • "How regular is our cybersecurity training, especially concerning modern threats?"
- 3 • "Are our systems updated with the latest security patches?"
- 4 • "What proactive steps are taken for continuous threat monitoring?"
- 5 • "Do we have an active Written Information Security Plan (WISP), and is it routinely updated?"
- 6 • "What are our IT downtime statistics, and how do they impact our operations?"
- 7 • "How are we ensuring data security and compliance with regulations?"
- 8 • "What strategies are we employing to safeguard against phishing attempts and ensure staff can recognize these threats?"
- 9 • "How is our workflow maintained during IT support interventions?"
- 10 • "Is our IT support scalable in line with our growth projections?"

**These questions are a gateway to understanding and optimizing your IT infrastructure's health, which is critical for your business's security and growth. C Solutions IT addresses these concerns, offering localized support, quick response, and a deep understanding of Orlando businesses' unique challenges.**

**Challenge your MSP with these insights. If the answers falter, it's a sign. Contact C Solutions IT, where your business's resilience is our mission. With us, you're not just secure; you're set for growth and unwavering stability.**

**Why C Solutions IT? We're not just IT professionals but advocates for your security, growth, and peace of mind. Our services are tailored, focusing on potent threats like phishing, which accounts for significant data breaches, and other nuanced cyber risks that often go unnoticed.**